



Natural Healing

Whole Dog Wellness

Welcome to Natural Healing Whole Dog Wellness. In order to help us create the best possible hydrotherapy experience for you and your dog, please read these suggestions to help prepare you for your dogs hydrotherapy sessions.

How To Dress

Please wear cool and comfortable clothing. The water temperature is 90-92 degrees and creates a warm environment in the Hydrotherapy centers. You might consider wearing clothing that dries quickly, you may get a little wet. If the weather is extremely cold you may want to bring a coat and blanket for your dog. Every attempt will be made to blow and towel your dog dry. We don't want to undo all that the hydrotherapy has done by chilling your dog.

Preparing Your Dog

Please make sure that your dog has not eaten a meal two hours prior to his hydrotherapy appointments. Make sure your dog has completed all of his toileting needs prior to entering the facility. A Dogi Pot is located in the front of the facility. We ask that you please pick up after your pet. Litter pick up bags are attached to the Dogi Pot for your convenience.

Directions

We are located at 946 North Neltnor in West Chicago. North Neltnor is Route 59. If you are coming from the North, we are exactly one mile south of North Ave. You would look for the second turn lane into the Tower Station shopping center on your right. If you are coming from the South, you will turn left at Hawthorn Lane and then a quick right into the Family Video parking lot. Drive around the Family Video and head North on the access road and will be the first building in the Tower Station shopping center facing Route 59.

Your Appointment Time

We run on time so we ask that you arrive for your hydrotherapy sessions on time. We regret that if you are late we will have to end your swim session at the scheduled time.

Dog Etiquette

We have many different types and sizes of dogs who swim at our facility on a daily basis. Some are very timid and some more aggressive. We make every attempt to ensure that the dogs do not cross paths. We ask that you **do not approach another dog with your dog**. Many dogs do not want to say hello. Please enter the facility through the door marked hydrotherapy entrance and exit through the store door. This will ensure that you do not have to walk past dogs who are waiting in the waiting area.

Payment and Cancellations

We accept checks, Visa, Mastercard, American Express and Discover. Payment is due at the end of each swim session. If you find it necessary to cancel an appointment we ask that you kindly give us 24 hours notice so we can attempt to fill your slot.

Veterinarian Release

It is necessary for all dogs swimming at Natural Healing Whole Dog Wellness to have a veterinarian release on file prior to entering the pool. The veterinarian release is the final page in this package of information. You may wish to bring it with you for your first appointment or you can e-mail it to me at lee@wholedogwellness.com. Your vet may also fax it to us at 630-483-9063. If after reviewing this information you have further questions please do not hesitate to contact us.

We look forward to meeting you and your dog at

Natural Healing Whole Dog Wellness.